X5 AI
User Manual

1 Package Contents

X5 AI Series Device | BT-400 Smart Remote | HDMI Cable | Power Adapter | 2x AAA Premium Batteries

2 Connection

AV Connection
A. Connect the AV cable of the 3 color (red/white/yellow) to the X5's AV output interface, and the other end to the TV's AV input interface. Connection can be made by colour.

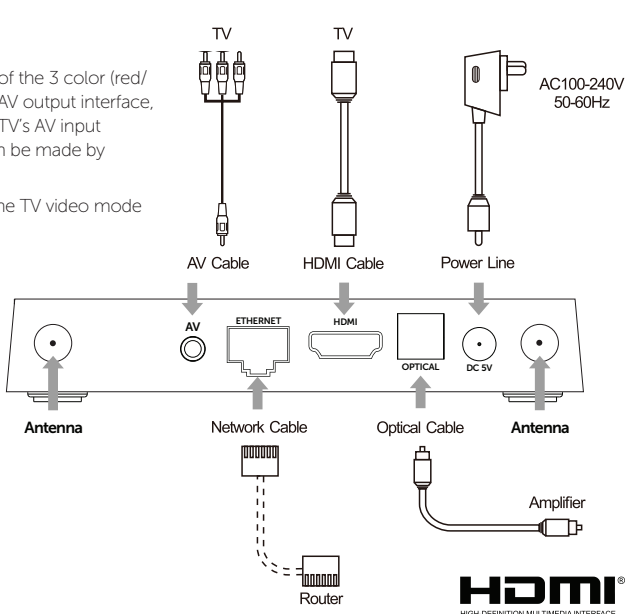B. Power on the X5. Set the TV video mode to AV input.

HDTV Connection
A. Connect HDMI cable to the X5's output interface, and the other end to the TV's HDMI input interface.

B. Power on the X5. Set the TV video mode to HDTV input.

Antenna Connection
A. Attach both antennas to set top box

TV — AV Cable
TV — HDMI Cable
Power Line — AC100-240V 50-60Hz

AV | ETHERNET | HDMI | OPTICAL | DC IN
Antenna | Network Cable | Optical Cable | Antenna
Router — Amplifier

HDMI
HIGH-DEFINITION MULTIMEDIA INTERFACE

3 Installation Steps

1. Connect X5 AI Series TV Box to the power supply.
2. Connect X5 to your TV with an HDMI Cable or AV Cable.
3. For a wired connection, plug-in an Ethernet cable from the TV Box to your modem or router. For wireless, choose your Wi-Fi network and input your Wi-Fi password.
4. LED Light: Blue ON   Red OFF

4 Troubleshooting

Warning: Under no circumstances should you try to repair the X5 AI Series by yourself, as this will invalidate the warranty. Do not open it as there is a risk electrical shock. If any fault occurs, please first check with this troubleshooting checklist. If you are unable to remedy a problem by following this guide, contact your dealer for help.

Problem	Solution
No Power	• Check if the power adapter is properly connected to the power and the TV box • Press the power on the remote controller to turn on the power
No Picture	• Re-Connect the HDTV cable or AV cable • Check if the TV is powered on
No sound or distored sound	• Adjust the volume • Check that the speakers are connected correctly
The TV box does not respond to the remote control	• Aim the remote control directly at the sensor on thefront of the TV box. • Reduce the distance to the TV box • Replace batteries in the remote control • Possibility of system crash, disconnect and reconnect the power supply
No sound during playback	• The audio codec may not be supported by the TV box • Check the volume
The contents of the USB or flash drive cannot be read	• The USB or flash drive format is not compatible with the box • If one of the USB can not be read, please turn off the TV box for 30 seconds and restart the TV box
Slow operation of the USB flash drive	• Large file size or high resolution USB flash drive takes longer time to read and display on the TV screen
The TV screen is blank and the player LED is blinking	• Turn off the TV box, wait 30 seconds and turn on again • Check if HDTV connection is correct or try changing the HDTV cable

5 BT-400 Smart Remote

There are a few important settings for your X5, the BT-400 remote and your TV.

TV Source pair of the BT-400 Remote and your TV

To use the BT-400 to turn on and off your TV, use the TV's volume control and TV source input control. The TV needs to be TV source paired to the BT-400 remote. This can be done from the BuzzTV Smart Remote App.

NOTE: If you are not using TV source pair, do not enable max audio on device
(Found in Buzz utilities under Volume control)

Open the BuzzTV Smart Remote App and click on the Tab "Auto TV Setup" follow the screen and it will walk you through the process.
If the BT-400 doesn't initially TV source pair, please refer to the BT-400 remote manual (there is a QR code on the back of the remote that will take you there) This will show 2 additional ways to manually pair the BT-400 from the remote itself. If the TV does not support TV source pair, you can still use the X5 while using the TV's actual remote to turn off and on the TV.

Please note not all TVs are compatible with source pairing

CEC settings to support the BT-400, your TV & the X5
If you were successful in TV source pairing the BT-400 to your TV then you need to make sure the CEC settings on both the TV and the X5 are enabled and in some cases in the correct HDMI port on the TV, refer to your TV manual if needed. (The X5 is initially set to ON)

6 BuzzTV Smart Remote App

buzztv
SMART REMOTE

NOTE[1]: Requires BT-400 and an enabled device. The remote must be BT paired to the device

NOTE[2]: If you are not using TV source pair, do not enable max audio on device
(Found in Buzz utilities under Volume control)

From the App you will be able to control:

Auto source pair your TV to the BT-400
This allows the user to have BT-400 control the TVs Power button, Volume up and down, the TV input source. Click on the tab in the app and the app will walk you through the set up.

Control the BT-400 Backlight
Program your backlight On or Off. Click on the tab and it will take you to the setting inside the device, select remote and you will see the toggle choice. (This feature is off by default for greater battery life)

7 Warranty Information

For warranty information and registration, please visit: **www.buzztv.com/register**

www.buzztv.com/support
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